

IMPORTANT! To all real estate owners within "Annehem fiber samfällighetsförening"

Print and store with other house information for future reference (when moving out)

When any contact information CHANGES (e-mail and/or phone)

1. Contact our internet supplier and update your contact information (go to Annehem fiber website for information on which the current internet supplier is)
2. Log in to "Annehem fiber" members administration site and change your contact information <https://db.annehem.net>. It is possible to log in with BankId.
3. Contact any additional supplier of other services

When you MOVE OUT of a house that is a member of "Annehem fiber"

1. Contact our internet supplier and inform them of which date you move and that you wish to terminate the internet service (currently the internet supplier is Ownit, 08 - 525 07 300 or info@ownit.se, go to Annehem fiber website for current information)

2. The board receives information about relocation from Lantmäteriet.

NOTE! Note that old and new owners are jointly responsible for payment of fees.

NOTE! If you have moved and received an invoice, pay it and settle it with the new owners. It takes time before information about a new owner reaches the association, but the information about new ownership is always copied from Lantmäteriet.

3. Contact any additional supplier of other services where you have personally signed contracts (telephony, TV etc, with e.g. Sydantenn, Canal Digital/C-More etc). Some contracts must be terminated and some can be transferred to your new address or to the new owners moving in.

When you MOVE TO a house that is a member of "Annehem fiber"

1. The board will contact you when the board has received information about the move from Lantmäteriet. All owners of the property will receive individual log-in details by paper mail and are asked to log in and register their email and telephone numbers in order to be reached if necessary. You can then see who is "payment responsible" and if you want to change that, you can email the board at fiber@annehem.net. For more information: <https://fiber.annehem.net/faq>
2. Contact our internet supplier and inform them of which date you move in and that you wish to commence the internet service (currently the internet supplier is Ownit, 08 - 525 07 300 or info@ownit.se, go to Annehem fiber website for current information)

Kind regards,

Board of Annehem fiber samfällighetsförening fiber@annehem.net

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